

Business Continuity & IT Resilience Solutions



“Delivering Business Continuity to the South West”.

Surely ‘survival’ should be the first objective of any business.

Ever wondered how you would recover your own business operations if you were unfortunate enough to experience an unwanted incident, like a fire, flood, denial of access, or major IT or telecoms failure?

Put simply, “Business Continuity is about understanding the most critical areas of your business operations and ensuring you can protect or recover them in a timely manner, with minimal impact on your organisation following an incident.”

Back2business is a business continuity solutions provider, capable of bringing you end to end services, solutions and consulting.

Our purpose built business continuity centre based in Plymouth, is ideally located, as the most South Westerly facility in the UK, making us the perfect choice for local businesses of all sizes, from large corporates and multi-nationals to S&ME’s within the region.

Why not come and see us for a tour of our facility, or arrange a meeting with an expert.

Do what you do best, and let us protect your business.



want to learn more >>>





Your challenges

We live in a cost sensitive climate of constant change, with high expectations around IT performance and visible benefit. Making sure the business can deliver products and services in a timely manner is paramount. Unwanted events, risks and threats needn't hold you back, especially when your competitors would gladly take the strain.

The benefits

Relying purely on insurance really is a risk when business continuity can offer far greater value by;

- > Protecting your organisations' reputation and image
- > Minimising the potential impact and likelihood of risks and threats
- > Bringing in business, as customers seek reassurance in their partners ability to continue trading
- > Reducing insurance premiums
- > Protecting revenue by ensuring customers and clients are retained

Our approach

We understand that continuity needs to fit your business, which is why we:

- > Build upon your existing structures, measures and strategies whilst transferring knowledge and mentoring if possible
- > Ensure its practical, the right cultural match, and 'fit for purpose', because it needs to work during a real incident
- > Use standards, but don't impose them

Our services

Work Area Recovery; provides an organisation with a pre-designated number of positions within the business continuity centre in the event that a client suffers an unwanted incident. We can provide over 100 positions, each one offering;

- > A PC or thin client desktop, with flat screen monitor, keyboard & mouse
- > Network connectivity
- > VoIP Telephone
- > Desk and chair

All our contracts are bespoke to reflect our clients' requirements.

IT Resilience & Datacentre; With numerous IT options available such as cutting edge 'virtualisation', server hosting, co-location and backup, our dedicated, purpose built datacentre provides the ideal partner to the work area solution. All supported by 24/7/365 technical expertise and assistance.

Call Centre Recovery; The ability to answer your mainline or call customers is a critical element for any business. We work with you to design a telephony solution which utilises your system & configuration using world class open source telephony engines for greater compatibility.

Consulting; We provide full lifecycle consulting expertise in line with best practice the British Standard - BS 25999 in Business Continuity Management.

Why us?

Qualified; Our practitioners are all MBCI accredited, as members of the Business Continuity Institute.

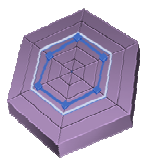
Proven Pedigree; We support many businesses within the South West Top 150, such as Brittany Ferries, Flybe, Plymouth & SW Co-op and Bandvulc Tyres.

Fair; We don't charge an additional invocation fee, unlike many other providers, or place endless restrictions on our clients about what constitutes an incident - if you need us, we're there for you.

Group Strength; as part of the Una Group (www.theunagroup.co.uk), we have excellent business support, logistical services, including warehousing & archiving, as well as a commercial property arm.

Where to start...

All journeys begin with a single step, which is why we suggest a current state assessment. This will provide a quick, often free, review of your business against best practice. From there, we can understand your risk appetite, identify an end goal and build a suitable roadmap to resilience and recovery!



For more information,
contact us or visit our website:

back2business Ltd
10 Thornbury Road
Estover, Plymouth
Devon, PL6 7PP

01752 692779

info@back2business.com

www.back2business.com

"Stay in business, with back2business"